

## BUSINESS CONTINUITY

# Protection for When You Need it Most

If keeping your business running is important to you, Interactive can tailor a business continuity solution that protects the things that matter most.

### **RAPID RECOVERY**

Being able to redeploy your people and rapidly recover your critical business systems in the event of a disaster are key goals in any risk management plan. With today's emphasis on corporate governance and compliance, having an effective disaster recovery procedure in place, and tested regularly, is critical step to good business practice.

### **DATA CENTRE**

With datacentres co-located with our office recovery facilities, we can provide multi-subscriber or dedicated IT infrastructure solutions that support individual systems all the way to complete organisation recovery. We can offer a tailored solution that delivers the right return-to-business outcomes.

### **RISK MANAGEMENT**

Interactive uses specialist risk-analysis software to evaluate every customer requirement and location, helping to manage and mitigate risk. This risk assessment considers physical location, historic natural disasters, likely future disasters, power and communication links and staffing volumes to ensure an optimal client mix for our centres and your peace of mind.



### **FAST FACTS**

- Australia's largest provider of business continuity services
- Modern, secure, highly available & resilient facilities
- Staffed 24 hours a day, seven days a week
- Close to public transport with onsite parking
- Provision and hosting of shared & dedicated business continuity seats, workstations and phones
- Data Centre onsite with N+1 Power, UPS generators and latest fire suppression systems
- Highly experienced technical services available



FOR FURTHER INFORMATION CALL  
**1800 INTERACTIVE**

"Interactive offered the best facilities we'd seen by far; it's a relief to know they are well-equipped to support our business and relocate our IT team in an emergency."

**IT Manager, Trilby Misso Lawyers**

### OFFICE RECOVERY

Interactive has 1,500+ shared and dedicated workstations nationally. We have standardised desktop and PABX infrastructure with sophisticated software deployment technology to ensure your systems are ready when needed. We assist organisations get back to business with minimum impact.

### COMMUNICATIONS

All Interactive Business Continuity centres are carrier neutral. We have connectivity from providers including Telstra, Optus, AAPT, AT&T, Nextgen, Pipe, Macquarie, TPG, Verizon and Vocus. In addition, our locations are connected to all the major public cloud providers for easy access to your applications from any of our sites.

### PREMIUM FACILITIES

Our business continuity centres are designed to be generous for your staff and visitors. Facilities include private suites and meeting rooms, breakout and meal areas including a commercial kitchen to support full catering, car parking and public transport access; all in a friendly and modern environment.

### MANAGED REPLICATION

Interactive can tailor fully-managed cloud server and data replication services for improved recovery. We can manage everything for you, which delivers the ultimate in peace of mind.

### COMPLIANCE

Our business continuity services comply with Australian and International standards. We are ISO 9001 Quality and ISO 27001 Data Security accredited.

### INCLUSIONS

Our monthly subscription model eliminates costly set-up fees and includes annual testing days. In the event of a disaster there is a simple declaration fee.

### ACCOUNT EXECUTIVE

With your dedicated account executive and technical support team, we will assist you in planning for the future to ensure the ongoing recoverability of your critical systems and processes.



**BRISBANE**  
1 x Data Centre with 234 seats

**SYDNEY**  
2 x Data Centres with 862 seats

**MELBOURNE**  
2 x Data Centres with 387 seats

**ADELAIDE**  
1 x Data Centre with 232 seats

Protecting critical business functions and providing a secure managed facility for your staff in the event of a disaster.

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