

## BUSINESS CONTINUITY

# Premium Business Continuity Facility

### Port Park Melbourne

461 Williamstown Road Port Park,  
Port Melbourne VIC 3207

Interactive's premium and secure Business Continuity facility is located in Port Park, Melbourne. The ability to recover business functions or IT services in the event of an incident is an essential part of business resilience.

#### WE HAVE EVERYTHING COVERED

Protect your business with Interactive's Business Continuity Services. We provide modern, well equipped facilities to enable you to recover both your IT systems and business functions. You get access to a brilliant team of Business Continuity professionals and the peace of mind knowing that Interactive is a proven Business Continuity specialist.

As the largest provider of Business Continuity Services in Australia, we have carried out thousands of tests and have successfully supported over 50 customers through actual disaster recovery events.



#### FAST FACTS

- Modern and secure, low risk facility
- Staffed 24 hours a day, seven days a week
- Close to public transport, onsite parking
- Provision and hosting of Multi-Subscriber Business Continuity (BCP) seats, workstations and phones
- 210 office recovery seats
- 4km from Melbourne's CBD and 26km from Melbourne airport
- Boardroom, meeting rooms and kitchen facilities
- Data Centre onsite with UPS and latest fire suppression systems
- Experienced technical support
- National provider with 6 business continuity facilities across Australia



FOR FURTHER INFORMATION CALL  
**1800 INTERACTIVE**

## FEATURES

### PREMIUM FACILITY

- Generator power back up for the entire site
- Secure data centre with UPS backup, fire detection and suppression
- Modern, fully furnished office recovery areas

### OFFICE RECOVERY

- Provision and hosting of Multi-Subscriber Business Continuity (BCP) seats, workstations and phones
- 5 recovery suites equipped with multi-function printers
- Option for Dedicated Workstations
- Boardroom and multiple meeting rooms
- Client lounge area
- Large well-appointed kitchen facilities
- Secure storage for sensitive documentation and BC plans

### RISK MANAGEMENT

- Premier low risk location
- Low subscription ratios
- Use of risk-analysis software to keep risk profiles to a minimum

#### PEOPLE WHO CARE

At Interactive, our dedicated Business Continuity technical teams are the most important element of our service. With our 17-year track record, we have the experience and support you need. They will be available when you test your BCP or in the event of a disaster when you need them most.



FOR FURTHER INFORMATION CALL  
**1800 INTERACTIVE**

### ACCESSIBILITY

- Dedicated car parking spaces available onsite and ample street parking nearby
- Easy access to public transport (tram and bus station)
- Close to cafés, restaurants and shops
- Various access points to the building
- A number of "Meet Me" (POP) rooms

### SECURITY

- All critical infrastructure is under continuous surveillance by environmental and Building Management Systems (BMS)
- CCTV cameras monitor all critical infrastructure and access points
- Proximity card security system with back to base monitoring
- Real time monitoring of all critical infrastructure

### CONNECTIVITY

- Access to all major telecommunication carriers
- Provision and hosting of Multi-Subscriber Business Continuity (BCP) seats, workstations and phones
- Fully networked desktops
- Toshiba PABX and/or Avaya IP Office available
- Networked to 5 additional BC facilities with over 1700 seats
- Provision of state of the art meeting and function rooms

